























# MD's MESSAGE The world is yet to explore....

We are pleased that you found some time to get to know us. It's been approximately ten years since we started our Journey from Africa as Blueberry Travel, and we have grown into one of the leading Travel Management Companies (TMCs).

It has been a decade full of hard work, joy, long hours, laughter, and fun! And we know it wouldn't have been the same without our people. We cherish the uniqueness of all of our talents that tailor opportunities to clients' needs, encourage leadership through empathy and collaboration, drive employee satisfaction, facilitate business transformation, and help boost customer loyalty.

We foster living innovation with "openness" as our mantra— open to new practices, technologies, and opportunities. Driven by the ambition of creating a values-driven future, we want to generate value and stimulate creativity thanks to an approach of open innovation that harnesses the driving forces of progress.

Our values keep pushing us to change how we do things, always adapting to clients' new expectations and challenging us to instill confidence in people to travel once more. BBT has responded with incredible agility and is proud that our privileged relationships with our partners and owners remain as strong as ever and will keep improving.

Keep Travelling! Enjoy your travel no matter how busy your life is!

# COMPANY IN A GLANCE



After many years of engaging in the travel industry, we offer the best for our customers. To fulfill our role, we regularly propose new ideas and innovations in our services. Blueberry Travel has continuously been reinventing the travel and tourism business by making daring moves, challenging the status quo, and responding to global shifts as well as clients' evolving needs. Because we take care of each of our clients to our best and where every action counts to maximize our efforts, we strive to make a positive impact both locally and globally, to ensure you the best benefits not only a few but all.

BLUEBERRY TRAVEL was established in 2013 to provide travel management services to an increasing number of tourists all around the world. Today we are one of the leading TMCs in African Countries and continuing to the Middle East and Asian Regions. Africa is our home, with the Middle East as our base; we know first-hand the countries and cities we work in. We know our destinations, products, and activities, and keep abreast of all new developments within our region, so we can offer our clients up-to-date information with excellence and the very best of services.

We provide both up-to-date information and complete travel management services on the ground in your chosen destination. From airport transfers to hotel reservations, tour bookings and dinner reservations, tailor-made experiences or holiday planning, to group activities and complete creative itineraries. We are flexible and reliable and we understand that the guest expects a competitively priced, value-for-money holiday of a lifetime, free of complications. We are available 24/7 to ensure guests are safe and happy, and their expectations are met, if not exceeded, time after time.

We know what it takes to put together a great travel experience because we are travelers ourselves. In essence, we have the knowledge, professionalism, expertise, people, and technology to ensure an enjoyable and unforgettable experience.









# PORTFOLIO

5000+

Travel Agents
Connections



1000+

Worldwide Suppliers



20000+

Direct Client Contracts



800,000+

Hotel Connections



700+

Daily Bookings



500+

Airline connections Worldwide



# Vision Enrich corporate travel plans through personalized solutions.

To personalized attention and assistance being given to the corporates for their travel plans and ensure the best travel and cost-saving solutions cater exclusively to the specialized needs of companies and other establishments in the private & government sectors.



# **Mission** Double the business with positive impact.

Create travel innovations, make our services worthy, build a creative and diverse global team, and make a positive impact in communities where we live and work. We strive to offer our customers the lowest possible prices, the best available selection, and the utmost convenience.

## **OUR SERVICES**

### Explore the world with Blueberry Travel



- Flight Reservations and Ticketing Services



- Accommodation



- Airport Services



- Car Rentals and Transfers



- Private Tours



- Global Visa Services



- Travel Insurance



- Adventures, Activities, Excursions and Sightseeing



- Meet and Assist



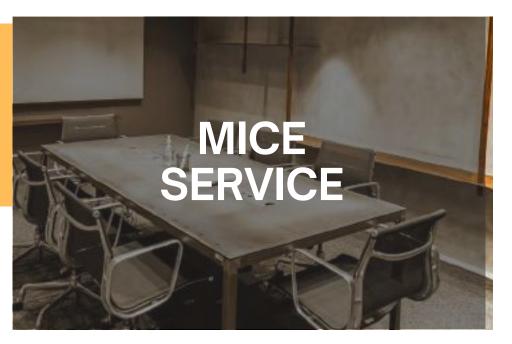
- Meeting Arrangements



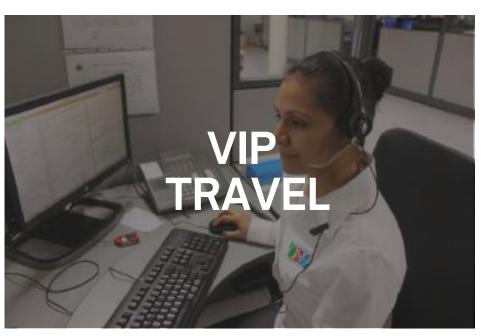
- Hotel Representative Services



- VIP Services









#### **TICKETING SERVICES**

From booking your flights to finding a hotel and getting you to and from the airport, our IATA-accredited travel agency offers a suite of travel services to make your journey comfortable as straightforward as possible, from the minute you leave to the moment you return.



#### PRIVATE TOURS

Discover your destination on an expert-guided day trip tour with transportation. Choose the best activities for your trip with must-see attractions. We connect travelers with local tour guides, worldwide. We're a marketplace for customizable private tours and shore excursions!



#### **ACCOMODATIONS**

Personalize Your Hotel Booking with Us! Whether you're traveling on your own, as a couple, or with a family, Blueberry will cover all your needs! Choose from Luxury Hotels, Resorts, Apartment Hotels, Extended Stay Hotels, Pet-Friendly Accomodations & Many More.



#### **GLOBAL VISA SERVICES**

We provide the best in class services for travel guidance and processing of all travel documents including global visas and other travel needs. We have gained accolades for providing aspirants with visa services, pre & post assistance, and visa consultancy service.



#### **AIRPORT SERVICES**

Exclusive airport services including 'Meet & Greet services 'Airport Representatives' on demand, 'Group Escorts' for Group travel, etc. We escort passengers in and out of the airport. We stay with you every step of the way to ensure you are taken care of and your requirements met.



#### **CAR RENTALS AND TRANSFERS**

We are dedicated to providing our customers with the best car-sharing and rental services. We offer a huge range of well-maintained and quality vehicles to our customers across many countries in the world. Professional, reliable, and affordable transfer services worldwide are also available.



#### **HOTEL REPRESENTATIVE SERVICES**

Personalized services, guarantee full attention and competent support at all times. We provide personalized services for luxury hotels and destinations, committed to provide clients with the highest level of integrated services to meet and exceed their expectations for increasing awareness.



#### TRAVEL INSURANCE

We offer a full suite of Travel insurance products to meet your needs. Affordable Premium. Wide Range of Cover. Individual or family plans. Worldwide Coverage. Emergency Medical Expense. Worldwide Protection.



#### **VIP SERVICES**

VIP & Celebrity Travel. We specialize in providing highly-customized luxury travel services and unforgettable personal experiences. Discover a better way to travel, with hyper personalized offers and your own 'connected' travelstylist.



#### **MEET AND ASSIST**

Book a Personal Greeter For Your Arrival, Departure, or Connection At All Global Airports! We will Minimize All Your Interactions With Crowds & Take Care Of All The Formalities! to make it a stress-free travel experience.



#### **ADVENTURES AND EXCURSIONS**

Provide the best Tours, Trekking, and Adventures with Hospitality and gentle care of the environment and our planet. We love helping you see the world your way, unlocking the finest sights and experiences the world has to offer.



#### **MEETING ARRANGEMENTS**

We can take care of all the arrangements for your group's travel and stay, including getting airfares and hotels for your events, planning and coordinating your group's activities, and personalized travel services. The range of services is wide from meetings and events, gala dinners, travel tours & so much more!

Being an IATA-affiliated Travel Management Company, we lay utmost importance to manage all your itineraries in the best way to provide hassle-free travel. We know the importance of travel so we make sure we're always available to answer questions before or after you book your tickets. Our team of experts also helps you plan custom itineraries for your business trips or leisure travels, so you don't miss anything!

Flight search option Round-trip, one-way, etc **Corporate Contracts Key Travel Account Manager** Flight Reservations Seat upgrades Flight cancellation Other services (hotel, transfer, etc.) B2B and B2C Travel. **International and Domestic Flights.** Calendar Availability. **Invoice Management** Multicurrency & Multilanguage. **Multiple Payment Options. Booking Confirmation via Email.** 24/7/365 service

As a reliable and trusted travel partner for corporate companies, we set up our exclusive department and dedicated team for providing customized service to our customers. Our Corporate Sales Department caters exclusively to the specialized needs of companies and other establishments in the private & government sectors. addition personalized attention and assistance in organizing travel plans, it ensures travel options and cost-saving solutions. Enabled by a well-established worldwide network and dedicated, experienced personnel, Blueberry Travel Agency accomplishes this task with flawless accuracy to the utmost satisfaction of the clients.





We collaborate with dependable local service providers to create customized programs for a wide cross-section of leisure travelers and groups. Thanks to our international experience and extensive local destination insights, we are able to come up with appropriate solutions based on specific requirements and budgets.

A bespoke program is then compiled factoring your preessentials. All our recommendations are centered on your specific requirements with due consideration of the destination's must-see, must-do. We equip you with the destination's local tips and guidelines to help you delve into the heart of the destination. Our Leisure Team offers a wealth of information and advice on the destination, to enrich your travel experience.

Pre and post-tour activities **Itinerary Compilation** Accommodation Airport arrival transfers Airport departure transfers Airport meets and greets **Ground transport City Tours Excursions Shopping Tours High - End Luxury Travel Cultural Tours Educational Tours Architectural Engineering Construction Tours Exclusive sight-seeing Exclusive dinner venues** 

Easy payment methods.

24/7 customer service

Pristinely maintained vehicles.

An expensive luxury car fleet.

Pick-up and drop service.

Licensed chauffeurs available.

**Economy Cars, LuxuryCars,** 

SUVs, Featured Cars.

**Comfortable and Luxury Together.** 

**Cheap car Rentals.** 

150+ Local car Companies.

1500+verified Cars

Blueberry Travels works with 150+ local car rental companies. You can choose among their 1500+ verified cars to find the best rental car for you. Find cheap car rental deals and discounts for all types of cars for personal or business use: access competitive, commission-free car rental services all over the world.

Our car rental partners' fleet includes every car you've ever dreamed of from high-end supercar rentals such as Ferrari, Lamborghini, and Rolls Royce to luxury SUVs Range Rover, Mercedes Benz, and even economy cars such as Kia Picanto, Nissan Sunny, and Renault Duster, etc. Rent your car and make your trip more fun and comfortable.





An award-winning provider of unforgettable tours and private holidays. From Egypt to Ecuador, India to Iceland, we love helping you see the world your way, unlocking the finest sights and experiences the world has to offer. Whether you're after culture, adventure, or just want to kick back and relax, our outstanding local guides get you to the heart of your destination and deliver truly authentic experiences.

The progressive and dynamic approach of our team of experts ensures that you can be assured of our 100% commitment to providing a seamless and professional service to you and your clients. Our guides are carefully selected and trained so that they understand their vital role in servicing the clients. This philosophy drives our approach to everything we do in our business.

**Pre+Post Tour activities City Tours Excursions Shopping Tours Cultural Tours Educational Tours Architectural Engineering Limousine Tours Construction Tours Exclusive sight-seeing Turn-Around Services Overland Museum tours Trekking Hot Balloons Helicopter Rides** 



When we talk about our experience, our all team members come first. Their expertise, knowledge, and professionalism have always provided inspiration, motivation, and guidance to leaders and managers in a company. They are in charge of directing the company's operations to make sure it achieves its objectives effectively and efficiently.

They have Demonstrable experience in developing strategic and business plans, thorough knowledge of market changes and forces that influence the company, a strong understanding of corporate finance and measures of performance, and familiarity with corporate law and management best practices.

Taking this expertise forward, our team always strives to work hard for our clients and provide them with the best.

### MODERN CORPORATE TRAVEL MANAGEMENT FOR THE FAST-CHANGING TRAVEL LANDSCAPE

A business trip with Blueberry travels is like traveling with your own personal concierge. We're with you every step of the way, to ensure the best possible journey. From booking to managing, business travel has never been easier. At Blueberry, we understand that a successful business trip demands stress-free, relaxed, and comfortable travel. And we do our best to deliver. Whether you're looking for help planning complex itineraries or securing the best routes and accommodations, contact us today! We focus on your corporate travel arrangements so you can focus on your objectives.

If you are looking for a tailored travel management solution, that delivers customer service excellence, innovative technology, and a demonstrable return on investment, then you've come to the right place. We help businesses reduce costs, achieve change and operate more efficiently. The success we achieve for our clients is driven by our relentless approach to challenging the norm and delivering world-class solutions.



# Global Service by travel experts

Delivered Consistently and Expertly in Every Region. Your dedicated global travel team is centrally managed by a Travel Program Manager, providing one point of contact for all program performance, optimization and policy development needs, and serviced by a dedicated team of regional travel experts.



# Travel Risk and Safety

Business travel can be unpredictable. The well-being and security of your people shouldn't be. With the right travel risk management programme in place, you can ensure that the welfare of your employees — from the time they book a trip until they return home — is a significant part of your travel policy.



## Technology and Innovations

Blueberry delivers ease, innovation and savings via our business travel programme. Managing business travel can time-consuming and complex. That's why we build customer-centric travel technology which is designed travel to enhance the experience for every stakeholder.



# Corporate Contracts with savings

Extensive global buying power drives significant savings across flight bookings, hotel and car rental providers. We provide you the best corporate negotiated deals, alongside last-minute inventory and dynamic supplier content. Our travel services can help simplify corporate travel expense management.



# Customer Support 24/7/365

Yes, that's true 24/7/365. You want employees to feel fully supported from the time they book until they return home. The travel experts in our Customer Care team, made of people, not bots, are available 24/7 to help you with anything you need. How's that for peace of mind.



### 24/7 Quality Service

High-quality services all around the world with personal assistance through our 24/7 service for all our customers.



### Flexible Packages at Special Rates

Full Flexibility with changes in travel dates or cancellations post-booking or for smaller changes if possible



### **Special Corporate Agreements**

Personalized contracts are special business agreements developed for specific business by Blueberry at special rates



### Multi Cultural and Multi Lingual Staff

We believe in a strong company culture and talent that can see and solve problems differently, leading to innovative solutions.

### WHY WORK WITH US?



### **Global Representation**

We have our offices in Africa, Middle East and Asia and still expanding to more



### **Market Explorers and Innovators**

Beyond our access, we drive the innovations and something better for the clients suitable to their needs.



#### After sales and Lost Luggage Follow up

Our key components of 24/7 support serviceafter sales, luggage followups or for more.

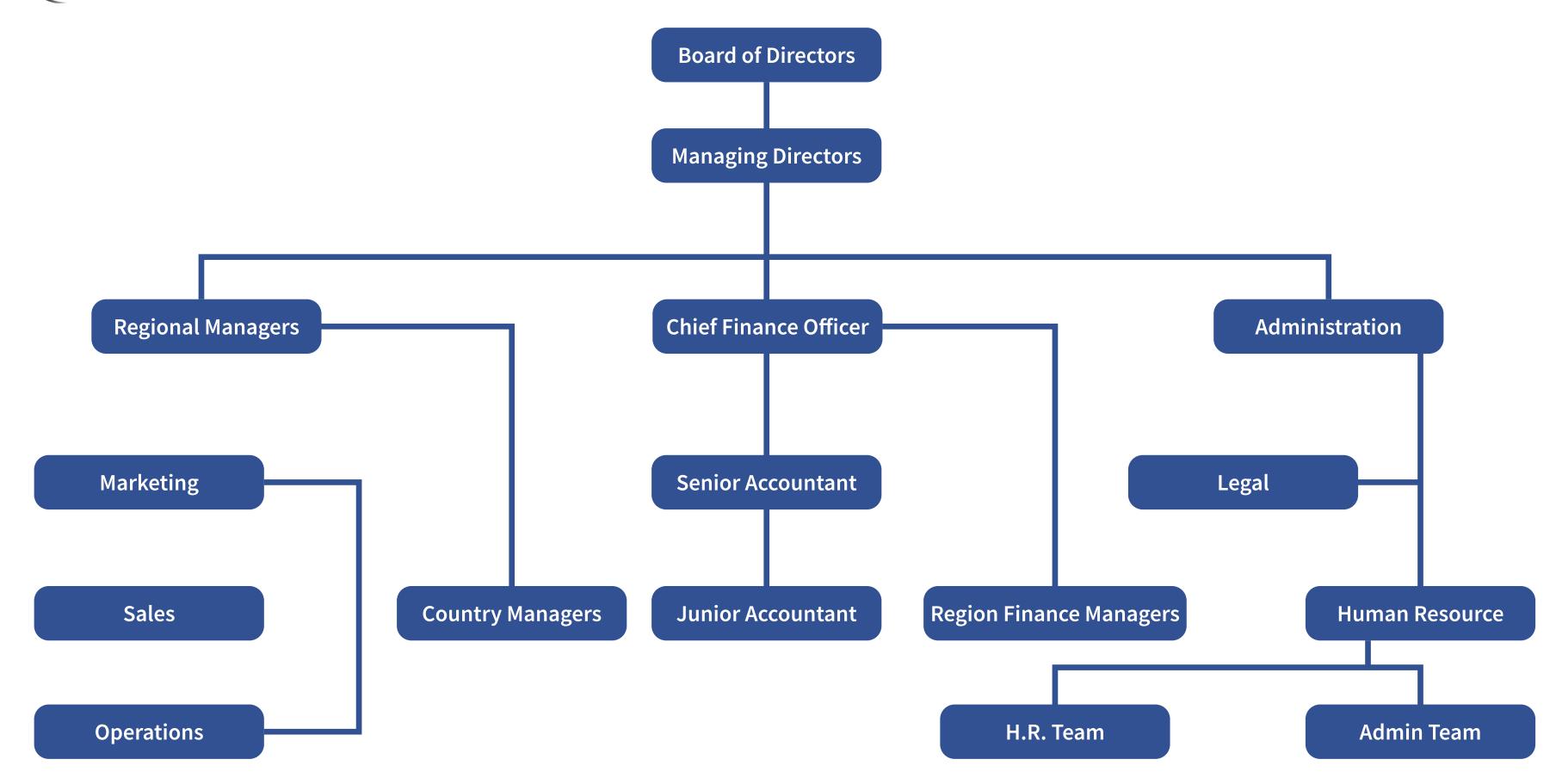


#### **Awards and Accrediations**

Blueberry Travel has been accredited and awarded by many aviation organizations such as IATA, AABI etc



### **ORGANIZATION STRUCTURE**



## **Our Esteemed Clients**











































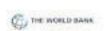


















































































# Our Esteemed Suppliers

















































































### **AWARDS & ACCREDIATIONS**



People Choice Award 2018 & 2023 ZAMBIA



IATA ACCREDITED AGENT in 20+ countries



Award in 2017 (Namibia). Award in 2018 (Zimbabwe), Revenue Growth Gold



Award from Rwanda Airlines in the year 2017 & 2023 for Best Agency



Certificate of Appreciation for outstanding support



Uganda Tourism **Board License since** 



Certificate of Appreciation for outstanding support 2019 & 2022



Certificate of Membership



Certificate of Appreciation for outstanding support 2020-21-22-23



Award of Appreciation for outstanding support 2020-21-22-23



Certificate of Appreciation for outstanding support 2022-23-24



Certificate of Appreciation for outstanding support 2019-2022



Certificate of Appreciation for outstanding support 2023



Certificate of Appreciation for outstanding support 2023-24



Certificate of Appreciation for outstanding support 2023



Certificate of Appreciation for outstanding support 2022-23



Certificate of Appreciation for outstanding support 2023



Certificate of Appreciation for outstanding support 2022



Certificate of Appreciation for outstanding support 2022



Certificate of Appreciation for outstanding support



Certificate of Appreciation for outstanding support 2023



**Certificate of Appreciation** for outstanding support 2022



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Certificate of Appreciation for outstanding support 2022



Certificate of Appreciation for outstanding support 2022



GSA for Airlines in more than 7 countries

- Antananarivo (Madagascar)
- Windhoek (Namibia)
- Luanda (Angola)
   Bangui (C.A.R.)
- Nampula (Mozambique)
- Dar es Salaam (Tanzania)
- Harare (Zimbabwe)
- Maputo (Mozambique)

# THE TESTIMONIALS

Johana, Uganda

In a nutshell, enjoyed the experience and was happy with what the company provided. I highly recommend Blueberry Travel. In my last trip to Cairo, the suggestion for the hotel was very good. Very nice hotel, a good rate and a good location. I trust in their suggestions and services. Thank you.

Mohammed, Duba

Best place to get quality cars with seamless application or you can use website either, so convenient to check prices contacting companies will definitely use this only for future.

Juliet, Dubai

I got the best deals with reliable service, including a luxurious BMW and an expert safe driver.

Maria, Madagascar

5 stars, Blueberry has quickly become our Travel Partner. Team is organized, efficient, and have great attention to details. They save our energy and stress.

WHO, Djibouti

Blueberry Travel is the best MICE Travel Agency we have ever used. If you are looking for epic stays in the worlds most beautiful properties - Blueberry and the team are very knowledgable and their affiliations and personal connections will ensure you receive distinguished greetings, service, recognition and maybe even some gifts!

UNESCO, Namibia

We are so thankful Blueberry Travel is our travel agent as we are too overwhelmed with your MICE arrangements everytime. You know you are much more than travel people.

Priya, Nairobi

Used their service while on vacation in Dubai. The booking was super smooth. They also had a wide range of luxury cars with availability to choose from. Would 10/10 recommend them for all car rental services and needs in Dubai.



# **Online B2C Travel Portal**

Unified B2C Travel Portal which provides online search and book functionality with hotel, tour, transfer and package modules to enable global B2C consumers to search and book online. A complete travel booking software solution for travel agencies and tour operators. Through this Online travel booking portal, customers can search and book their travel services (hotels, flights, transfers, packages, activities) online and pay online easily.



One Stop Luxury fashion Store in Zambia and Uganda



Premium Home
Appliances Brand in Africa
and UAE



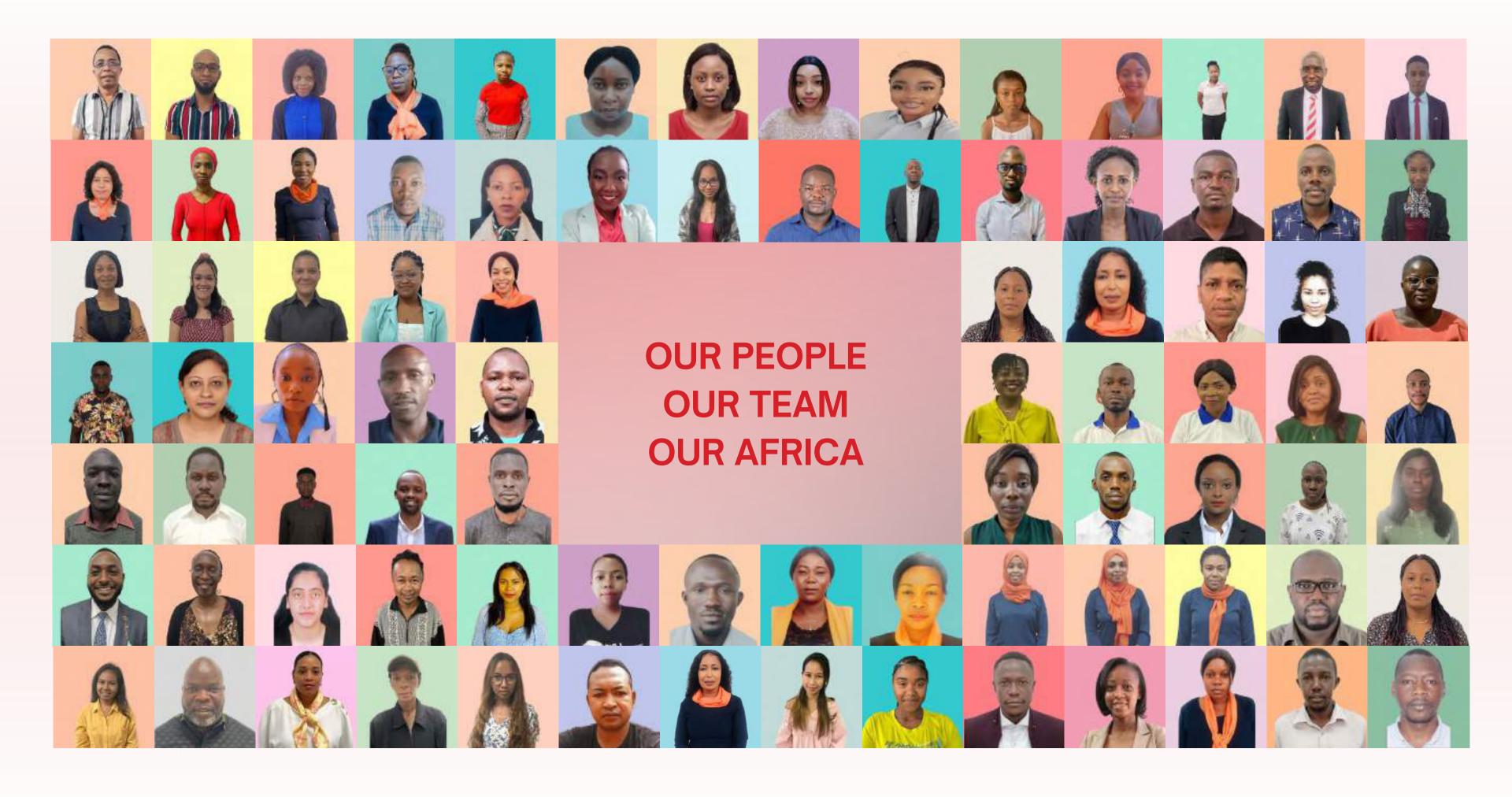
launched in 2022



Traders of Home and Living, Hardware products, Furniture etc



Manage IT Services & IT Solutions.



Angola- Luanda	Rua Rei Katyavala,126-A, Indombota,Luanda, Angola Contact Number: +244 225 030 030/31, +244 938 718 050/51
Botswana- Gaborone	Unit 13 , Wing A Zambezi Towers , CBD Gaborone , Botswana Contact Number: +267 75 672 697
Cameroon - Douala	22, Rue De L'hotel De ville, Acote Royal Air Maroc, Bonanjo, Douala, Cameroon Contact Numbers: +237 233 432 022 / +237 650 147 614
Cameroon - Yaoundé	En Face Universite Panafricaine, acote Eneo Nglongkak, Yaounde, Cameroon Contact Numbers: + 237 222 207 115 / +237 671 617 778 / +237 692 000 117
C.A.R - Bangui	AV B.Boganda A cote grand cafe, Bangui, CAR.  Contact Numbers: +236 751 06 199 / +236 72 08 35 94
Congo - Brazzaville	Magasin M6 Immeuble City Cente, Brazzaville (Republic Of Congo) Contact Numbers: +242 065 21 29 33 / +242 06 664 69 86
Congo - Pointe Noire	146, Avenue Charles de Gaulle, Pointe-Noire (Republic Of Congo) Contacts Numbers: +242 06 809 57 18 / +242 06 664 69 86
Côte d'Ivoire-Abidjan	Immeuble Nabil, Rue Du Commerce, Plateau, Abidjan, 10 BP 496, Cote D'ivoire Contacts Numbers: +225 07 87 07 75 11 / +225 27 21 59 35 16 / +225 07 97 12 71 17
Gabon- Libreville	En Face Du Pmug, BP:7557,Centreville,A Cote Paul cafe, Libreville, Gabon Contact Numbers: +241 74 83 73 73
Ghana- Accara	Behind No 1 Hotel, Nii Saban Atsen Street, Oxford St, Accra, Ghana Contact Numbers: +233 260 333 444
India - Gurugram	503, DLF Galleria Tower, DLF Phase 4 Gurugram, Haryana 122022 Contact Numbers: +91 977 330 3363
India - Jaipur	33/75, Varun Path, Mansarover, Jaipur 302020 Contact Numbers: +91 86900 01393 / +91 86900 01394
India - Surat	G 32A & 32 B , International Trade Centre (ITC), Majura gate , Ring Road , Surat , Gujarat , 395002 Contact Numbers: +91 261 403 3340 / +91 85117 83340

Kenya - Mombasa

Harbour House, Ground Floor, Opp Jubliee Arcade MOI Avenue, Mombasa
Contact Numbers: +254 752 999 979

Kenya- Nairobi	Showroom no.3, ground floor, Western Heights, Karuna Road, Westlands, Nairobi, Kenya Contact Numbers: +254 756 384 754, +254 756 469 997
Madagascar - Antananarivo	Immeuble Ex-Sicam, Analakely, Antananarivo, Madagascar Contact Numbers: +261 20 22 307 32, +261 32 46 764 35
Madagascar - Tamatave	03 rue Marechal de Lattre de Tassigny, Opp BNI Bank, Bazar Be, Toamasina, Madagascar Contact Numbers: +261 38 29 364 36 / +261 38 29 364 37
Madagascar - Antananarivo	Ivato international airport, Arrival zone, Antananarivo, Madagascar Contact Numbers: +261 33 70 602 06
Malawi - Blantyre	Opp. FMB Bank, Livingstone Towers, GLYN Jones Road, Blantyre, Malawi Contact Numbers: +265 997 69 17 76 / +265 994 66 03 91
Malawi - Lilongwe	31, Crossroads Mall, Lilongwe, Malawi Contact Numbers: +265 994 66 03 91 / +265 885 09 84 21
Mozambique- Maputo	No. 109, Rua Dar Es Salaam, Bairro da Sommerschield, Cidade de Maputo, Mozambique Contact Numbers: +258 21 499 821/28, +258 820 04 10 00
Namibia - Windhoek	Shop No.2, Garten Strasse Commercial, Building Windhoek, Namibia Contact Numbers: +264 61 307 108 / +264 81 574 84 84
Nigeria- Abuja	Sinoki House: 3(F) Plot 770, Opp. Federal Ministry of Transport, Abuja, FCT, Nigeria Contact Numbers: +234 908 559 6731
Nigeria- Kano	G8, Near Shoprite, Ado Bayero Mall, Kano - Nigeria Contact Number: +234 809 599 6661 / +234 916 033 4717
Nigeria- Lagos	Churchgate Tower - 1, 2nd Floor, Victoria Island, Lagos, Nigeria Contact Numbers: +234 809 84 60 666 / +234 81 60 66 06 50
RDC - Kinshasa	Av. Boulevard du 30 juin n°835, Batiment Complexe NZIGI EX Mwana NTEBA, Commune de la Gombe, Kinshasa (RDC) Contact Number: +243 979 419 505

RDC - Lubumbashi
No. 010 Square George Arthur Forest, Quartier Kiwele, Commune et Ville de Lubumbashi, RDC
Contact Number: +243 999 153 604

South Africa - Johannesburg	Block 3, Commerce Square, B300003, 39 Rivonia Rd, Sandhurst, Johannesburg, 2196, South Africa
	Contact Number: +27 726 334 205

Tanzania- Dar Es Salaam
S-24, Ground Floor, Haidery Plaza, Kisutu, Dar-Es-Salaam, Tanzania
Contact Numbers: +255678227026

Tanzania- Dar Es Salaam

JNIA International Airport Terminal 3 departure Dar Es Salaam Tanzania
Contact Numbers: +255 685 691 067

Togo- Lome

Avenue Augustino De Souza (Immeuble De la Paix) Sis Au Quartier pa de Souza, Lome, Togo
Contact Numbers: +22893340690

UAE- Dubai

1210-11, The regal Tower, Business Bay, Dubai, UAE

Contact Number: +971 4 7707355

**West Africa- Senegal** 

**West Africa- Ivory Coast** 

**Zambia - Kitwe** 

Zambia - Lusaka

**Zimbabwe- Harare** 

**Zimbabwe- Harare** 

Uganda- Kampala

Plot 08, Nita Building, Colville Street, P.O. Box 36923, Kampala Uganda
Contact Numbers: +256777629305

Immeuble Tamaris, 11 Rue St Michel Dakar - Senagal Contact Number: +221 781772299

SCI Mall Zone 4, 7th Floor Marcory Zone 4 C, 11 BP 2498 Abidjan 11 | Plateau Rue Du Commerce, Imm. Nabil 10 BP 496 Abidjan 10 Contact Number: +225 0797127117 / +225 0759112098

6, Chibote, Avenue Parklands, KitweZambia.

Contact Numbers: +260 212 23 65 68 / +260 974 33 33 99

13 D&D Centre, Makishi rd x Great East rd, Lusaka, Zambia Contact Numbers: +260 211 23 32 23 / +260 971 33 34 44

179, King George Road Avondale, Harare, Zimbabwe Contact Numbers: +263 433 5 304/05, +263 785 00 48 84

Blueberry Premium Lounge, No. 10, At New Terminal, Robert Gabriel Mugabe International Airport, Departure Gate, Harare, Zimbabwe Contact Numbers: +263 78 708 7341

# All you need to know about **BLUEBERRY TRAVELS**











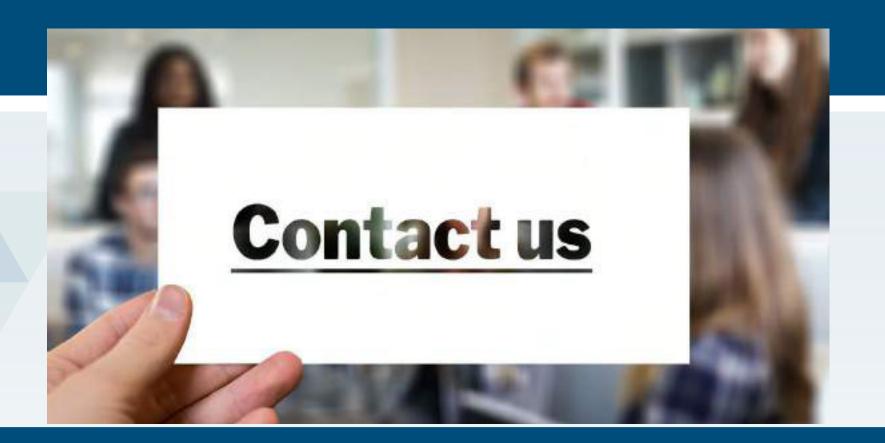






### **Questions? Comments? Concerns?**

Contact us to discuss anything you'd like, or simply drop a line to say hi. We love (virtual) coffees and always welcome the opportunity.





# **Blueberry Travel**

YOUR TRAVEL COMPANION







info@blueberry-travel.com



